aapi nexus

Asian Americans & Pacific Islanders Policy, Practice & Community

A journal drawn from professional schools, applied social science scholars and practitioners with the explicit goal of reinvigorating Asian American Studies' traditional mission of serving communities and generating practical research.

PUBLISHED BY THE UCLA ASIAN AMERICAN STUDIES CENTER PRESS

SUBSCRIPTION RATES

\$35.00 Individual (print + online access)—1 year/2 issues \$175.00 Institution—1 year/2 issues \$13.00 Single Issues (CA residents add 7.25% tax plus \$5.00 shipping/handling)

MAILINGS AND COMMUNICATIONS Articles for publication consideration should be sent to: AAPI Nexus: Asian Americans & Pacific Islanders, Policy, Practice & Community UCLA Asian American Studies Center 3230 Campbell Hall, Box 951546 Los Angeles, CA 90095-1546

Phone: 310-206-7738 FAX: 310-206-9844

email: nexus@aasc.ucla.edu

For subscriptions/book orders only: 310-825-2968 FAX: 310-206-9844

web site: http://www.aasc.ucla.edu/aascpress/

nexuscollection.htm

Copyright 2014 by The Regents of the University of California All rights reserved. Printed in the United States of America. ISSN 1545-0317

Paul M. Ong SENIOR EDITOR Melany De La Cruz-Viesca Managing Editor

Marcie I ee ASSISTANT MANAGING FRITOR

Christine Dunn & Kelly Clody COPY EDITORS

Mary Uyematsu Kao Publications Coordinator Tam Nguyen INFORMATION TECHNOLOGY

Fditorial Board

Pauline Agbayani-Siewart Social Work, California State University, Los Angeles

Roshan Bastani Public Health, UCLA

Kathryn L. Braun Public Health Studies, University of Hawai'i, Manoa

Gregory Cendana Asian Pacific American Labor Alliance, AFL-CIO

Mitchell Chang Higher Education & Organizational Change, UCLA

Mary Ann Foo Orange County Asian & Pacific Islander Community Alliance

Margaret Fung Asian American Legal Defense & Education Fund

Terry Gock Asian Pacific Family Services

Lisa Hasegawa National Coalition for Asian Pacific American Community Development

Leadership & Education for Pacific Isl&ers, Inc. J.D. Hokoyama

Tarry Hum Urban Studies, Queens College, City University of New York

Shirley Hune Educational Leadership & Policy Studies, University of Washington Law. UCLA

Jerry Kang Snehendu Kar

Community Health Sciences & Public Health, UCLA Parag Khandhar Asian Pacific American Legal Resource Center

Peter Nien-chu Kiang Education & Asian American Studies, University of MA, Boston

Taeku Lee Political Science and Law, UC Berkeley

Karen Leong Social Transformation on Women & Gender Studies, Arizona State University Wei Li Asian Pacific American Studies & Social Transformation, Arizona State University

Jim Lubben Social Work, Boston College

Ailee Moon Social Welfare, UCLA Bob Nakamura Asian American Studies, UCLA

Thu-huong Nguyen-vo East Asian Languages & Cultures, UCLA

Urban Planning, Asian American Studies, UCLA Paul Ong

William Ouchi Management, UCLA

Edward Park Asian Pacific American Studies, Loyola Marymount University

Lisa Sun-Hee Park Sociology, University of Minnesota

Ninez Ponce Public Health, UCLA

Leland Saito Sociology & American Studies in Ethnicity, USC

David Takeuchi Social Work, University of Washington

Robert Teranishi Education & Asian American Studies, UCLA Doua Thor Southeast Asian Resource Action Center

Karen Umemoto Urban & Regional Planning, University of Hawai'i, Manoa

Ling-chi Wang Ethnic Studies, UC Berkeley

Deborah Woo Community Studies, UC Santa Cruz

aapi nexus

Volume 12, Numbers 1 & 2 Fall 2014

Asian American, Native Hawaiian, & Pacific Islander Communities and

Federally Qualified Health Centers

Contents

Foreword
H. Jack Geigervii
Association of Asian Pacific Community Health Organizations Commemorates the Fiftieth Anniversary of the Community Health Centers Movement
Jeffrey B. Caballero and Eugene Welchix
Message from the Editors Federally Qualified Health Centers: A Prescription for Health Equity Shao-Chee Sim, Marjorie Kagawa-Singer, and Ninez A. Poncexi
SPECIAL ACKNOWLEDGMENT FROM AAPI NEXUS JOURNAL STAFF
Thank You and Congratulations Dr. Margie Kagawa-Singer!
Melany De La Cruz-Viesca and Paul M. Ongxv
—The National Picture—
RESOURCE PAPER
Creating Community Criteria for Research Participation at Community Health Centers
Mary Frances Oneha, Ho`oipo DeCambra, Liss Ieong, Hui Song, Thu Quach, Rosy Chang-Weir, Ninez A. Ponce, Rachelle Enos, Shao-Chee Sim, and Marjorie Kagawa-Singer1
RESOURCE PAPER
Building a Community Health Center Data Warehouse to Promote Patient-Centered Research in the Asian American, Native Hawaiian, and Pacific Islanders Population
Vivian Li, Rosy Chang Weir, Thu Quach, Suzanne Gillespie, Mary Ann McBurnie, Ady Oster, Reesa Laws, Kari Alperovitz-Bichell, Erin O'Brien Kaleba, Christine Nelson21

Practitioners' Essay Clinical Quality Indicators of Asian American, Native Hawaiian, and Other Pacific Islander Patients Seen at Health Resources and Services Administration-Supported Community Health Centers Alek Sripipatana and Quyen Ngo-Metzger
Expanding Coverage, Developing HITInnovations and Incentivizing Quality
Practitioners' Essay
Early Implementation Lessons on the Patient Protection and Affordable Care Act Outreach and Enrollment Efforts in the Asian American and Pacific Islander Communities
Regina Lee, Jen Lee, David Aguilar, Betty Cheng, Kevin Lee, and Thu Quach55
Research Article
Risk Adjustment with Social Determinants of Health and Implications for Federally Qualified Health Centers under the Affordable Care Act
Thu Quach, Todd P. Gilmer, Sherry Hirota, and Ninez A. Ponce73
RESEARCH ARTICLE
Impact of a P4P and HIT Program to Reduce Emergency Department Hospital Utilization at Federally Qualified Health Centers in Hawai'i
Rosy Chang Weir, Heather Law, Mary Frances Oneha, Sang Mee Lee, and Alyna T. Chien83
PRACTITIONERS' ESSAY Addressing Barriers in Health Equity through Innovations in Health Information Technology: A Health Center's Experiences in Implementing a Chinese Language Patient Portal Christopher Mei, Esther B. Kim, Lynn Sherman,
Shao-Chee Sim, Kai Yeung, Candy Poon, Maggie Wong, and Nick Egleson97

—Implementing Patient-Centered Medical Home—
Research Article
Hawai'i Patient-Centered Health Care Home Project: A Collaborative Partnership between Four Hawai'i Federally Qualified Health Centers, AlohaCare, and the Hawai'i Primary Care Association
Mary Frances Oneha, Robert Hirokawa, and Cristina Vocalan121
Practitioners' Essay
The Role of the Patient-Centered Medical Home in Addressing Hepatitis B Perinatal Transmission: Charles B. Wang Community Health Center's Hep B Moms Program
Isha Weerasinghe, Nicole Bannister, Vivian Huang, Chari Cohen, Jeffrey Caballero, and Su Wang140
Practitioners' Essay
Setting Up a Medical Home for Chinese Immigrant Families with Children with Special Health Care Needs: A Step-Wise Approach
Sherry Shao Fen Huang and Loretta Young Au161
—Integrating Behavioral Health with Primary Care—
Practitioners' Essay
Improving Access to Care for Asian American and Pacific Islander Communities by Integrating Primary Care into a Behavioral Health Setting: Lessons from the Field
Michael B. McKee and Yoon Joo Han179
Practitioners' Essay
Integrating Primary Care and Behavioral Health: A Nurse Practitioner's Perspective
Le Thai and Anne Saw193
Resource Paper
Challenges to Improve Health Care Access for Cambodians
Mariko Kahn and Elisa Nicholas210

—Developing Promising Culturally Appropriate Tools and Instruments to Better Serve AANHPI Patient Population— PRACTITIONERS' ESSAY Opening Access for Burmese and Karen Immigrant and Refugee Populations in California: A Blueprint for Integrated Health Service Expansion to Emerging Asian Communities Kimberly S. G. Chang, Joan Jeung, Phyllis Pei, Kwee Say, Julia Liou, Huong Le, and George Lee.....227 RESOURCE PAPER Exploring Different Methods to Obtain Patient Experience Feedback in a Community Health Center for Quality Improvement and Quality Assurance Purposes Nina Huynh Song, Shao-Chee Sim, Gemma Borja, and Perry Pong.....245 PRACTITIONERS' ESSAY Role of Community Institutional Review Boards in Community Health Center-Engaged Research with Asian Americans, Native Hawaiians, and Other Pacific Islanders Morgan Ye, Jacqueline H. Tran, Rachelle Enos, and Rosy Chang Weir260

This special issue has been made possible through the generous support and commitment to Asian American Pacific Islander communities and health equity by our following sponsors:

Asian Health Services

Association of Asian Pacific Community Health Organizations
UCLA Asian American Studies Center
UCLA Center for Health Policy Research
UCLA Fielding School of Public Health
Waianae Coast Comprehensive Health Center
Waimānalo Health Center

Charles B. Wang Community Health Center

Please see page 282 for the cover photo story.